Tired of managing your managed security operations?

Discover the new standard

Does it feel like your default MDR makes your team carry the work? You're right. Your legacy MDR puts the responsibility for investigation, coordination, and response back on your team. Get the service you deserve using the new standard. PLAID ELITE, a managed-action model, reduces operational burden and handles the hardest alerts through remediation.

59% of security professionals get too many alerts

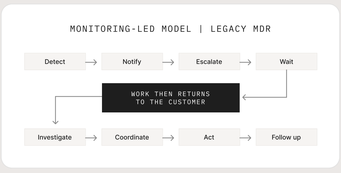
Splunk State of Security 2025

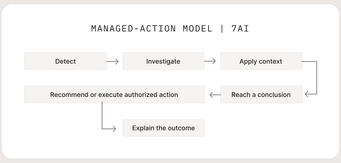
47% of cybersecurity professionals are overwhelmed by workloads

ISC2 2025 Cybersecurity Workforce Study

Managed-action keeps work moving

The key difference between a legacy MDR and 7AI action-managed model is not how quickly an alert is delivered. It is how far the operation progresses before work returns to you. Managed-action uses an authorized response from pre-approved protocols and keeps your team in the loop at all times.





The Four Standards of Managed Security Operations

01

Absorb the work

Remove operational burden with fewer follow-ups for your teams. Managed security should investigate, coordinate, and complete routine operational work before it reaches your team.

02

Reduce the noise

Experience fewer alerts, duplicate tickets, and unnecessary escalations. End-to-end investigations result in fewer distractions for your team so they can focus on what matters.

03

Progress towards action

Move from detection to evidence gathering to conclusion with a recommended response. Instead of stopping investigations at the notification stage, make faster progress towards a meaningful outcome.

04

Make action explainable

See the evidence of what happened, reasoning for what was done, conclusions reached, and any further action needed by your team. Gain greater visibility and trust through automation.

Change what reaches your team with a better model

Reduce noise, restore focus, and lighten workloads for your teams. Choose a stronger ownership model dedicated to your teams 24×7 that keeps you in the loop and escalates only what needs your decision.

95–99% fewer tickets requiring human review

DXC Technology Case Study

Monitoring-led model | Legacy MDR	Managed-action model | 7AI
− Raw or lightly reviewed alerts	+ Investigates issues with relevant context
− Frequent handoffs	+ Work completed before team involvement
− Time to notify	+ Time to meaningful action
− Unnecessary escalations, tickets opened	+ A complete investigation
− Limited visibility	+ Evidence, reasoning, and actions made clear
− Analysts triage issues	+ Humans in the loop for judgment, response, and oversight
− Generic playbook	+ Customized to your environment

The new model does more than watch

Modern managed security partners should absorb more work, reduce avoidable noise, keep investigations moving, and make every meaningful action understandable. In the 7AI executive guide, learn more about managed security providers owning more of the work and outcomes.

Read 'The New Standard for Managed Security Operations' executive guide to access the framework on what to expect from a partner that owns more of the work and the outcomes.

Explore the new standard for managed security operations. 7AI's transformative AI-powered platform finally gives your team the operational ownership they expect.